

Recruitment drug testing solutions

Save time and simplify your process
to make more placements

Don't risk losing revenue because your drug testing approach isn't up to the pace of placements. Work with the only company that's SAMHSA certified and CAP-FDT-accredited that performs testing in-house for urine, oral fluid, and hair. With the 3 most popular drug tests, specimen collections, testing, and 3rd-party medical review all handled in one relationship and bill, Quest Diagnostics can help you spend less time managing drug tests and more time placing candidates. **Isn't that what your business is all about?**



With Quest Diagnostics, you get:

- **Unmatched testing** – with the world leader in diagnostic testing on your side, you can depend on accurate, reliable, and timely drug test results
- **Unsurpassed access** – our online tools make it easy to order tests, see the current status of outstanding tests, and get final reports—on your schedule
- **Unparalleled program management** – our specialists can help you determine the right testing protocol for clients, as they develop policies to help their businesses move toward drug-free workplaces
- **Unexpected simplicity** – by consolidating your drug testing and all the related support functions, you'll be able to manage every step of the drug testing process with one relationship—and just one bill

Testing & collections solutions

All your drug testing needs in one relationship

Workforce testing

Get fast, reliable results with the 3 most popular testing types:

Urine testing – *uncover drug use in the past 1-3 days*

Suitable for all testing from pre-employment to random to post-accident—currently the only specimen approved for federally mandated, safety-sensitive workforce testing.

Oral fluid testing – *identify drug use in the past 1-2 days*

The second-most-utilized screening method, suitable for all testing from pre-employment to random to post-accident—typically administered under observation, reducing the likelihood of tampering.

Hair testing – *reveal up to 90 days of repeated drug use*

A popular testing method for detecting a pattern of drug use over time—collection is handled by a professional, making it extremely difficult to tamper with the results.

Testing options:
a test for every situation or need

- **Pre-employment testing** – control risk before the hire
- **Return-to-work testing** – clear current employees before their return to the workplace
- **Random testing** – unbiased selections and consistent long-term testing
- **Expanded prescription testing** – identify allowed use that could still carry risk
- **Specimen validity testing** – determine whether the urine specimen has been tampered with or is consistent with normal human urine
- **On-site collections** – simplify logistics by bringing drug testing to your place of business
- **Instant testing** – receive online results for urine tests in about 30 minutes

Online testing solutions:
speed up and simplify drug testing management

Drug testing portal – *simplify drug testing and save time with secure, 24/7 online access*

Order drug tests, track test status, access custody and control form images, or receive a final reported drug test result any time, anywhere.

Applicant tracking system integration – *get your results with fewer apps*

Our online system integrates with popular ATS software to reduce the number of steps it takes for you to get your results.

Web services – *ensure everyone is working from the latest information*

By enabling XML messages between systems, you reduce the number of times data needs to be entered for faster results and fewer mistakes.

Collections: *take advantage of our large, nationwide network of collection sites*

Collection services – *trust our standardized process and strict chain of custody procedures*

Access more than 10,000 collection sites staffed by trained professionals, or for even more convenience, bring our drug testing right to your place of business.

24/7 emergency collections – *get a specimen properly collected within about 2 hours*

With a nationwide network of more than 200 dispatch offices, you can count on a fast response from a properly equipped testing team wherever you need one.

Transform drug testing from a step you check off to a strength that helps you win more business. Call us at 1.800.877.7484 or visit Drugtest.QuestDiagnostics.com/staffing today.



Services, certifications & proficiency testing

Drug testing support that makes your job easier

Services

For the best results, you need more than a lab—you need professional partners

MRO services – *have positive tests reviewed by independent, licensed physicians*

Non-negative results are reviewed to see if there's an alternative medical explanation for the test result—a required step for federally mandated testing programs.

Account service team – *get help determining the right program for each client*

Our drug testing specialists are committed to helping you meet your clients' needs with the most efficient, effective mix of services.

Customer support center – *you're never on your own*

Get a quick answer to your question 7 AM to 7 PM (CT), Monday to Friday. Or email us anytime at ClientInquiry@QuestDiagnostics.com.

Quality commitment

Results are nothing without trust in their quality

Certifications – *get test results you can believe in*

Our labs are certified by:

- Substance Abuse and Mental Health Services Administration (SAMHSA) of the US Department of Health and Human Services
- College of American Pathologists – Forensic Drug Testing
- Agency for Health Care Administration – Florida (as applicable)
- Applicable local and state licenses

Proficiency testing – *we test the tests that test for drug use*

Our processes undergo regular testing:

- Internal proficiency testing to maintain quality assurance
- External proficiency testing to maintain accreditation and certification

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